



Dressage & Horsemanship

## ***Cancellation and Rescheduling Policy***

***Cancellation Policy:*** If a lesson is canceled within 48 hours of scheduled lesson, full payment is required.

***Rescheduling Policy:*** If you need to reschedule a lesson within 7 days of scheduled lesson, you will have 24 hours to reschedule. If the new lesson is not rescheduled within that time frame, full payment of original lesson will be required.

***Emergency & Severe Weather Conditions:*** When severe weather is to be expected, I will communicate with the student(s) in regards to a plan. Severe weather includes but not limited to icy roads, freezing rain, tornado, high winds, high heat with high humidity, all as examples.

***Late Arrivals:*** If you arrive late to your lesson, your lesson will end at the regularly scheduled time. Communication is always welcome and encouraged if you are running late. If you arrive more than 20 minutes after the scheduled start time of your lesson and have no communication, you will be fully charged and your lesson will be canceled. Please keep your contact information up to date with me so that communication is easy.

Thank you.

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